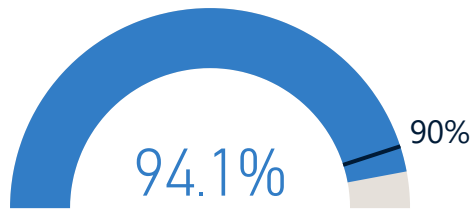




1. PRELODGEEMENT SERVICES

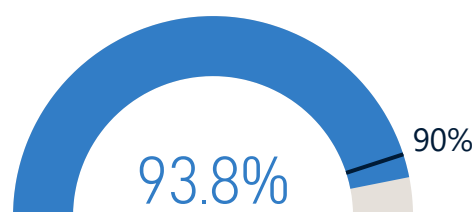
**KPI#1:** As MEDQ delegate, the time taken to set a prelodgement meeting following request (**5 day** target).

Performance Target: 90 %



**KPI#2:** As MEDQ delegate, the time taken to issue prelodgement meeting minutes following meeting (**2 day** target).

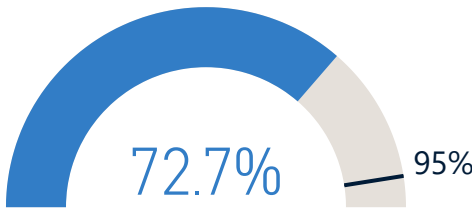
Performance Target: 90 %



2. LODGEMENT AND ASSESSMENT

**KPI#3:** As MEDQ delegate, assessment fees advised as a component of being considered properly made (**2 day** target).

Performance Target: 95 %



**KPI#4:** As MEDQ delegate, initial engineering assessments completed (**10 day** target).

Performance Target: 100 %



**KPI#5:** As MEDQ delegate, the time taken to issue an information request and confirm public notification requirement (**20 day** target).

Performance Target: 100 %



**KPI#6:** As MEDQ delegate, the time taken to issue initial further issues request (**20 day** target).

Performance Target: 90 %



No further issues requests

3. DECISION

**KPI#7:** As MEDQ delegate, percentage of development applications decided without an information request

54.5%

without an information request

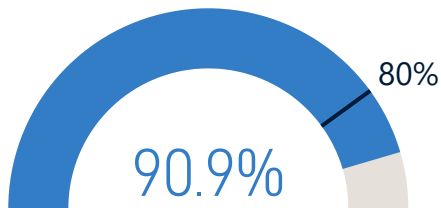
**KPI#8:** As MEDQ delegate, percentage of development applications decided without a further issues request

100.0%

without a further issues request

**KPI#9:** As MEDQ delegate, the time taken to decide an application (**30 day** target).

Performance Target: 80%

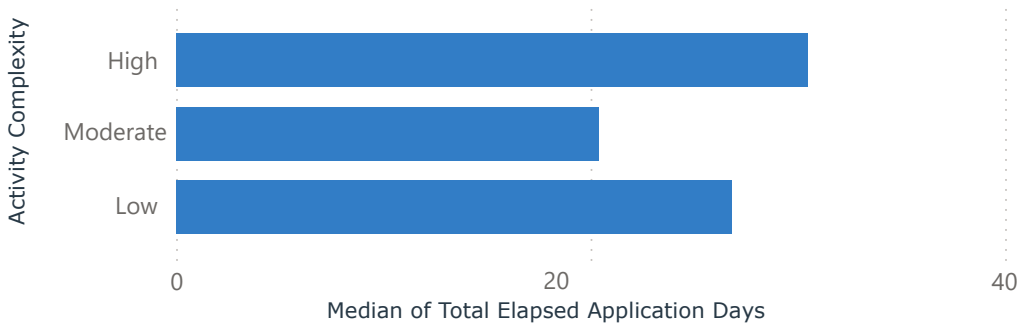


**KPI#10:** Time taken to decide an application (**40 day** target).

Performance Target: 90%



**KPI#11:** Total time taken for applications by type to proceed from properly made to decision



**KPI#12:** As MEDQ delegate, the total time taken to assess and decide applications for Compliance Assessment

11.5

Median Business Days

4. ENDORSEMENT AND CERTIFICATION

**KPI#13:** As MEDQ delegate, the total time taken to complete Plan Sealing assessments (**10 day** target).

Performance Target: 95 %



**KPI#14:** As MEDQ delegate, the total time taken to issue Infrastructure Charges Notices (**10 day** target).

Performance Target: 90 %



**KPI#15:** As MEDQ delegate, the total time taken to issue Infrastructure Offset Determinations (**20 day** target).

Performance Target: 90 %



**KPI#16:** As MEDQ delegate, the total time taken to issue Certification Procedures Manual acknowledgements (**10 day** target).

Performance Target: 90 %

